**Video Testimonial Introduction & Questions**

Intro: First Name? Where are you located? And how did you hear about us?

1) What exact problem in your home lead you to call Total Care Restoration? Describe the moment in your own words.

2) While interacting with our business from start to finish, what stuck out the most?

3) If you would recommend us to a friend what would you say?

4) If you could describe TCR with one word, what would it be?